

Willow Bank School

Safeguarding information for Parents/Carers

We recognise our role in keeping children safe and promoting their welfare. When incidents or concerns occur we will contact you to inform you, discuss the concerns and provide advice and guidance to support you and your child.

Our tutors play a vital role in supporting students progress in school. However, there may be concerns shared between home and a member of the safeguarding team in school that your child's tutor is not aware of, and it may be more appropriate to contact one of the safeguarding team about these matters (see examples).

School related matters

- Speak with Tutors
- For example:
 - timetables, absence, school friendship concerns, worries about lessons

Safeguarding concerns

- Speak to a DSL
- For example:
 - Early Help/ Social Care involvement, difficult family concerns, private issues that you wish to be more confidential

We want to ensure students have the right to privacy and confidentiality, but we understand the importance of information sharing, both within the school, and with other safeguarding partners. It is important for children to receive the right help at the right time to address safeguarding risks, prevent issues escalating and to promote children's welfare. Ordinarily we would not share safeguarding information with your child's tutor depending on the nature of the incident or concern but if we feel that they would be able to help we will gain consent from your child before sharing the information with them.

Willow Bank School – Safeguarding Team

You can contact the team by calling the Office on 0116 229 8137 and asking to speak to one of the Designated Safeguarding Leads or email safeguarding@childrenshospitalschool.leicester.sch.uk

Diane Davies	Claire Mooney	Stewart Scragg	Emma Compton
Micki Handford	Jayne Lister	James Stafford	Stephen Deadman

Early Help and Social Care

If your child and your family are receiving support from a Family Support Worker or Social Worker one of the team above will attend meetings on behalf of the school.

Operation Encompass

We receive Operation Encompass Information from Leicestershire Police, when police attending incidents where they feel that there has been a tangible impact upon a child is physical, emotional or mental well-being. This is shared in confidence with our Designated Safeguarding Leads.